



## INFORMATIONAL MEMO

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<b>TITLE:</b>	<b>SINGLE ENTRY POINT (SEP) REQUEST FOR PROPOSAL (RFP) AWARD UPDATE</b>
<b>SUPERSEDES NUMBER:</b>	N/A
<b>EFFECTIVE DATE:</b>	<b>FEBRUARY 5, 2021</b>
<b>DIVISION AND OFFICE:</b>	<b>OFFICE OF COMMUNITY LIVING</b>
<b>PROGRAM AREA:</b>	<b>CASE MANAGEMENT</b>
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### **Purpose and Audience:**

The purpose of this Informational Memo is to provide interested stakeholders a status update from the Department of Health Care Policy & Financing (Department) regarding the Single Entry Point (SEP) Request for Proposal (RFP) awardee selection for all Regions/Districts posted in the August 2020 solicitation.

### **Information:**

In August 2020, the Department issued an RFP soliciting competitive, responsive proposals from experienced and financially sound organizations to perform as a Single Entry Point (SEP) agency. SEP agencies serve within a local area where a current or potential Long-Term Services and Supports (LTSS) member can obtain LTSS information, screening, assessment of eligibility, assessment of need, and referral to appropriate LTSS programs. SEP agencies also provide members who receive LTSS within their designated Region/District with ongoing case management services.

On January 8, 2021, the Department issued a Notice of Intent to Award for solicitation # RFP UHAA 2021-0038 Single Entry Point Administrative Case Management Services. The evaluation committee made a recommendation for the award of three contracts conforming to the solicitation. The Department will award the following contracts, for the geographic Regions/Districts, to the offerors listed below:

1. SEP Region/District 1 – Archuleta, La Plata, and San Juan Counties – Community Connections, Inc.
2. SEP Region/District 2 – Conejos and Costilla Counties –Rocky Mountain Health Maintenance Organization, Inc.
3. SEP Region/District 3 – Custer and Fremont Counties - Starpoint

The offeror's listed for Region/Districts 1 and 3 are currently providing SEP services for those geographic regions and will continue providing quality services. Effective July 1, 2021, members currently receiving SEP services in SEP Region/District 2 will be transitioned to Rocky Mountain Health Maintenance Organization, Inc. D/B/A Rocky Mountain Health Plans. The Department will be working closely with both the current and incoming SEP agency for Region/District 2 over the coming months to ensure a seamless transition for members receiving services to the newly awarded agency.

**Attachment(s):**

None

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